



# **San Benito Kiosk Printer Refresh**

San Benito County

**SA-01-2025**

April 17, 2025

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
04/10/2025	1.0	Created Document	Brian Sikes

TABLE OF CONTENTS

REQUESTED SERVICES ..... 3

1. OVERVIEW..... 3

2. SCOPE OF WORK: REQUIREMENTS AND DESIGN ..... 3

3. ASSUMPTIONS ..... 3

4. TOTAL ESTIMATED CHARGES ..... 5

COUNTY PURCHASE APPROVAL ..... 6

## CalSAWS

### San Benito Kiosk Printer Refresh

#### REQUESTED SERVICES

#### 1. OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC ("Gainwell") effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

San Benito has requested procurement of a Boca Systems LemurZ Kiosk printer to replace their current Zebra model which has an expired warranty.

#### 2. SCOPE OF WORK: REQUIREMENTS AND DESIGN

Gainwell will dispatch a CalSAWS technician to replace the Zebra printer currently being used in the County's Kiosk with a Boca Systems LemurZ Printer.

#### 3. ASSUMPTIONS

##### 1. Financial Assumptions:

- a. The charges in Section 4 below, "Total Estimated Charges," are estimates and are subject to change. The estimates include taxes if appropriate.
- b. The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties involved and may result in additional charges. Any additional charges will be executed as a revision/amendment to this County Purchase.
- c. San Benito has requested procurement of one (1) Boca Systems LemurZ Printer. A one-time cost of \$1,115 will apply. This cost includes logistics, taxes and a tariff surcharge. There will be no additional cost for installation.
- d. The County has the option of extending their 3-year warranty that comes standard with the kiosk printer. The cost for warranty extension is \$166 per

## CalSAWS

### San Benito Kiosk Printer Refresh

---

year. This can be requested through ServiceNow and would follow the standard County Purchase order process.

- e. Invoicing will occur through the Consortium through standard procedures as time and materials not to exceed the total cost of this county purchase. Estimate includes:
  - o This service will commence within SFY2025-2026.

#### 2. General Assumptions:

- a. Gainwell to place a procurement request for one (1) Boca Systems LemurZ Printer.
- b. The LemurZ printer will be installed by a CalSAWS technician dispatched by Gainwell.
- c. The newly purchased Boca Systems LemurZ printer will include a 3-year warranty beginning roughly from the date of purchase.

#### To begin this project, the County must:

- Approve this County Purchase, and
- Provide the corresponding approved Advance Planning Document (APD) or alternative form of authorized spending from the Office of Technology and Solutions Integration (OTSI) that supports this purchase by **July 31st, 2025**, to proceed with this County Purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

#### Services are assumed to begin when the following are completed:

- County approves this County Purchase and provides the approved APD
- Consortium approves this County Purchase

CalSAWS

San Benito Kiosk Printer Refresh

---

4. TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

The total amount of this county purchase for is **\$1,115**, which can be found in the table below.

Line Item	Qty	Charges SFY 2025/2026
Boca Systems LemurZ Printer	1	\$1115
Total Cost	1	\$1115

## CalSAWS

### San Benito Kiosk Printer Refresh

#### COUNTY PURCHASE APPROVAL

**Subject:** San Benito Kiosk Printer Refresh

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

**San Benito County**

By: 

Printed Name: TRACEY BELTON

Title: (Director or Deputy Director)

Date: 7/14/2025

**Notice Address:**

San Benito County  
Health & Human Services Agency (HHSa)  
1111 San Felipe Road, Suite 101  
Hollister, CA 95023

**San Benito County Counsel**

By: 

Printed Name: IRISH TAPIA

Title: DEPUTY COUNTY COUNSEL

Date: 7/15/2025

**Notice Address:**

San Benito County  
Office of County Counsel  
County Administration Building  
481 Fourth Street, 2nd Floor  
Hollister, CA 95023-3840



## CalSAWS

### San Benito Kiosk Printer Refresh

---

#### Gainwell Technologies

Signed by:  
By: Dawn Wilder  
B3631DDEBD9E4A1...

Printed Name: Dawn wilder

Title: Account Delivery Executive

Date: 7/16/2025

#### Notice Address:

Gainwell Technologies  
11971 Foundations Place  
3rd floor  
Gold River, CA 95670

#### CalSAWS Consortium

DocuSigned by:  
By: Holly Murphy  
89B392A87EF54EB...

Printed Name: Holly Murphy

Title: Chief Administrative Officer

Date: 7/17/2025

#### Notice Address:

CalSAWS Consortium  
11971 Foundations Place  
3rd floor  
Gold River, CA 95670



California Health and Human Services Agency  
Office of Technology & Solutions Integration  
Statewide Automated Welfare System (SAWS) Project  
2495 Natomas Park Drive, Suite 515  
Sacramento, California 95833  
(916) 263-3900



GAVIN NEWSOM  
GOVERNOR

June 20, 2025

Shawni Ramos  
Health & Human Services Agency  
San Benito County  
1111 San Felipe Road  
Hollister, CA 95023

**Re: Kiosk Printer Refresh FY 2025-26**

Dear Ms. Ramos:

This approves your Fiscal Year (FY) 2024-25 request received June 16, 2025 to purchase hardware for the San Benito County Health & Human Services Agency. I understand that this acquisition will be sole-sourced through Gainwell in accordance with State and Federal procurement policies.

Estimated one-time maintenance and operations costs in the amount of **\$1,115.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **35-25-14651** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to [fiscal.systems@dss.ca.gov](mailto:fiscal.systems@dss.ca.gov)

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at [Sudakshina.Biswas@osi.ca.gov](mailto:Sudakshina.Biswas@osi.ca.gov)

Sincerely,

DocuSigned by:  


PATRICE YANG  
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS  
Analyst, County Expense Claim, CDSS

